

ISSUE REPORTING FORM

Today's Date

E-mail Address

Customer / Associate ID #

Order Date (if applicable)

Name

Daytime Phone #

Date Issue Occurred

Order Number (if applicable)

Issue Topic:

Refund / Return

Convenience Plan

Web Malfunction

Incorrect Order

Commission

Other

Order Tracking Number

Product Quality

Issue Details (Please be specific and print clearly)

If this is a web issue, where did the difficulty occur? What steps did you take leading up to the problem?

Please fax this form to Customer Care at 877-627-4747

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